



Military Health System Health Care Reengineering:

Be an Innovator and Create the Future!

Title of Initiative: REGIONAL PEER REVIEW

Type of Initiative: Tri-Services

Implementation Site(s): TRICARE Southwest

Implementation Location(s): San Antonio, TX

Date Submitted: December 2001

DESCRIPTION OF INITIATIVE

Military treatment facilities (MTF) are required by the JCAHO to obtain peer medical record review. This requirement cannot be internally fulfilled when an MTF has only a single provider in a given specialty. The office of Lead Agent (OLA) approached 15 small to medium size MTF Chiefs of Medical Services to identify single-provider specialty areas with need for peer review. The MTF's also identified specialty areas that could offer another facility mutual or unilateral peer review. Since the region two medical centers already provide unilateral peer review to smaller MTF's, they were excluded from first round matching efforts. Facilities requiring peer review were matched with facilities able to offer peer review in required clinical areas. Six facilities identified the need for peer review. Five facilities volunteered peer review services. The OLA was able to facilitate new review arrangements between six MTF's in seven specialty areas. The region's two medical centers will next be approached to determine if they are already providing review to smaller MTF's that may be paired with another MTF with complementary needs.

Expected Results of Initiative:

The Regional peer review coordination is expected to prevent JCAHO deficiencies, build new collegial communications and associations between isolated specialist, and avoid individual MTF expenditure to contract for required peer review. This initiative will encourage small to medium size MTF's to assist one another. Any peer review burden place on larger MTF's will be reduced.

POINT OF CONTACT (POC) INFORMATION

Primary POC: Lt. Col Grissom

Job Title: Chief Medical Officer

Telephone: (210) 292-3205

Fax: (210) 292-3222

E-mail Address: joyce.grissom@tricare.sw.af.mil

HCR PROGRAM CONTACT INFORMATION

➤ **Web:** www.tricare.osd.mil/hcr/

➤ **E-mail:** mhshcr@tma.osd.mil

➤ **Telephone:** 703/681-0084

➤ **Fax:** 703/681-7668

➤ **DSN Prefix:** 761

➤ **Mail:**

TRICARE Management Activity
MHS, HCR

ATTN: Innovations & Initiatives
5111 Leesburg Pike, Suite 810
Falls Church, VA 22041-3206